

HOW OUR LIVE DISPATCH WORKS

1. Customer in your area contacts us
2. We contact you (via **TEXT MESSAGE** (example message: "Available?"), **EMAIL**, or **PHONE CALL**)
 - a. **TEXTS FROM EITHER:**
 - i. [866-455-5973](tel:866-455-5973)
 - ii. [973-459-5886](tel:973-459-5886)
3. You confirm you want the call or not
 - a. First to Confirm gets the call (First Come, First Served)
4. We collect all Customer information
5. 95% of the time, we collect payment BEFORE we dispatch any customer information to you.
 - a. We hold the customer's payment (as well as your payment) in ESCROW, until service is complete.
 - i. **This keeps the customer's payment safe while still guaranteeing your payment for service at all times.**
6. You must follow ALL instructions in our dispatch exactly
 - a. Failure to do this can risk losing guaranteed payment
7. You get paid by us

WHEN YOU GET PAID

- Immediately after service complete
- Before you leave the scene

HOW YOU GET PAID

- Cashapp
- Zelle
- Venmo
- Apple Pay
- Bitcoin
- Alternate Cryptocurrency
- Prepaid Digital Card (\$5 fee)



THINGS YOU SHOULD DO

- Respond to our messages/dispatches **immediately**, and if you want the call, confirm it with us **AS FAST AS POSSIBLE**
- **READ THE ENTIRE DISPATCH**, every single time
 - Each Dispatch is unique and has unique information in it.
- **PROVIDE CONFIRMATION PICTURES OF PRE-SERVICE, MID-SERVICE, AND POST-SERVICE** for our records.
- ****On Calls that the Customer has not paid before being dispatched to you- IMMEDIATELY COLLECT PAYMENT FROM CUSTOMER UPON YOUR ARRIVAL ON SCENE, BEFORE YOU TOUCH THE CUSTOMER'S VEHICLE****
- Provide exceptional service for the customer to gain higher ratings from us
- Get a Paid Plan in order to get paid more with us, have us focus on your area, and depending on plan, get the opportunity to charge customers your own prices.

THINGS YOU SHOULD NOT DO

- **DO NOT CONTACT US ASKING FOR WORK**
 - When we have work in your area, **YOU WILL HEAR FROM US**
- **Do not ask what the call volume is for any reason**
 - We do **NOT** guarantee any call volume for any person or area for any reason
 - We do not control call volume for specific areas, our Dispatch simply responds to who calls us.
- **Do not call after receiving a contact from us asking if you're available**
 - Most likely, we are on the line with the Customer and will send you to voicemail.
 - Just text or email us back. When we get the chance, most likely **WE** will call **YOU**.



THINGS YOU SHOULD NEVER DO

- **DO NOT CONTACT US ASKING FOR WORK OR FOR MORE CALLS**
 - When we have work in your area, **YOU WILL HEAR FROM US**
 - If you're not satisfied with that, get a Paid Plan
 - Please do not complain about or ask for customizations to our **FREE PLAN**
- **NEVER ASK US TO PAY YOU FOR ANY SERVICE BEFORE IT IS COMPLETE, OR A GOA HAS BEEN CONFIRMED**
- **NEVER TOUCH A CUSTOMER'S VEHICLE WITHOUT CONFIRMING THE SERVICE IS ALREADY PAID FOR**
 - Without this, we **CAN NOT** guarantee your pay for the call.



BENEFITS OF WORKING WITH US

- Higher pay per job than ALL OTHER Insurance Companies & Motor Clubs
- The more calls you complete successfully, the more we focus on you
- Supplemental work that can go along with your other jobs/businesses
- Good for Service Providers who are looking for supplemental calls long term.