



30 MINUTE TOWING

BATTERY SERVICE WARRANTY PROGRAM

At **30 Minute Towing**, we take pride in delivering reliable batteries and dependable mobile services. To offer additional value and protection, we provide **optional Battery Service Warranties** on all qualifying batteries purchased and installed by our technicians.

Warranty Options & Pricing

Warranty Term	Cost
6 Months	\$44.00
12 Months (1 Year)	\$69.00
18 Months (1.5 Years)	\$89.00

Term Duration

The warranty coverage **begins on the date of battery purchase**, and ends based on the following timeframes:

- **6-Month Warranty** = 182 days
- **12-Month Warranty** = 365 days
- **24-Month Warranty** = 548 days

These timeframes are calculated based on an average month of **30.4 days**.

☐ Covered Conditions

This warranty covers:

- Battery **malfunctions or internal failure**
- Manufacturer-sourced defects

If the battery is found to be defective under warranty terms, it will be replaced **at no cost for the battery itself** (labor or diagnostic fees may apply depending on the original purchase terms).

☐ Exclusions – Not Covered

The following are **NOT covered** under this warranty:

- Normal wear, tear, or degradation from usage or time
- Exterior damage, neglect, tampering, or misuse
- Handling by anyone outside of **30 Minute Towing**
- Battery failure due to alternative vehicle electrical issues (e.g., faulty alternator or charging system)
- Environmental or weather-related damage (e.g., corrosion, water intrusion)
- Use in non-approved, commercial, or specialty vehicles unless pre-approved

Claims Process – What You Must Provide

To be eligible for any battery replacement under warranty, the **paying customer MUST provide all of the following**:

1. **Original purchase receipt** (must be requested at time of purchase)
2. **Warranty number issued at time of purchase**
3. **Photographs of the battery** from the following angles:
 - Top
 - Front
 - Left Side
 - Back
 - Right Side

Photos must clearly show identifying labels, branding, model numbers, and serials to verify it is the original battery provided by 30 Minute Towing.

4. **Copy of Claim Owner’s Driver’s License**

Failure to provide all of the above will result in **denial of the warranty claim**.

FILE A WARRANTY CLAIM:

FILE A CLAIM

Additional Terms & Conditions

- The warranty is **non-transferable** and valid **only for the original customer and vehicle**.
- The warranty applies **only to the specific battery provided by 30 Minute Towing**.
*Substitute batteries or batteries purchased elsewhere are **not eligible** for coverage.*
- Labor and installation fees are **not covered**.
- Warranty coverage ends after the specified duration; there are **no extensions** under any circumstances.
- Claims must be made **within the valid warranty window** with all required documentation.
- Claims **MUST** be made by the same Name and Phone Number/Email of the Customer we have listed on file.