

**HOW OUR LIVE DISPATCH WORKS**

1. Customer in your area contacts us
2. We contact you (via **TEXT MESSAGE** (example message: “Available?”), **EMAIL**, or **PHONE CALL**)
  - a. **TEXTS FROM EITHER:**
    - i. [866-455-5973](tel:866-455-5973)
    - ii. [866-222-8176](tel:866-222-8176)
    - iii. [973-459-5886](tel:973-459-5886)
3. You confirm you want the call or not
  - a. First to Confirm gets the call (First Come, First Served)
4. We collect all Customer information
5. 95% of the time, we collect payment **BEFORE** we dispatch any customer information to you.
  - a. We hold the customer’s payment (as well as your payment) in **ESCROW**, until service is complete.
    - i. **This keeps the customer’s payment safe while still guaranteeing your payment for service at all times.**
6. You must follow **ALL** instructions in our dispatch exactly
  - a. Failure to do this can risk losing guaranteed payment
7. You get paid by us

**WHEN YOU GET PAID**

- Immediately after service complete
- Before you leave the scene

**HOW YOU GET PAID**

- Cashapp
- Zelle
- Venmo
- Apple Pay
- Bitcoin
- Alternate Cryptocurrency
- Prepaid Digital Card (\$5 fee)

**THINGS YOU SHOULD DO**

- Respond to our messages/dispatches **immediately**, and if you want the call, confirm it with us **AS FAST AS POSSIBLE**
- **READ THE ENTIRE DISPATCH**, every single time
  - Each Dispatch is unique and has unique information in it.
- **\*\*On Calls that the Customer has not paid before being dispatched to you- IMMEDIATELY COLLECT PAYMENT FROM CUSTOMER UPON YOUR ARRIVAL ON SCENE, BEFORE YOU TOUCH THE CUSTOMER’S VEHICLE\*\***
- Provide exceptional service for the customer to gain higher ratings from us
- Get a Paid Plan in order to get paid more with us, have us focus on your area, and depending on plan, get the opportunity to charge customers your own prices.

**THINGS YOU SHOULD NOT DO**

- **DO NOT CONTACT US ASKING FOR WORK**
  - When we have work in your area, **YOU WILL HEAR FROM US**
- **Do not ask what the call volume is for any reason**
  - We do **NOT** guarantee any call volume for any person or area for any reason
  - We do not control call volume for specific areas, our Dispatch simply responds to who calls us.
- **Do not call after receiving a contact from us asking if you’re available**
  - Most likely, we are on the line with the Customer and will send you to voicemail.
  - Just text or email us back. When we get the chance, most likely **WE** will call **YOU**.

**THINGS YOU SHOULD NEVER DO**

- **DO NOT CONTACT US ASKING FOR WORK OR FOR MORE CALLS**
  - When we have work in your area, **YOU WILL HEAR FROM US**
  - If you’re not satisfied with that, get a Paid Plan
    - Please do not complain about or ask for customizations to our **FREE PLAN**
- **NEVER ASK US TO PAY YOU FOR ANY SERVICE BEFORE IT IS COMPLETE, OR A GOA HAS BEEN CONFIRMED**
- **NEVER TOUCH A CUSTOMER’S VEHICLE WITHOUT CONFIRMING THE SERVICE IS ALREADY PAID FOR**
  - Without this, we **CAN NOT** guarantee your pay for the call.

**\*BENEFITS OF WORKING WITH US\***

- Higher pay per job than **ALL OTHER** Insurance Companies & Motor Clubs
- The more calls you complete successfully, the more we focus on you
- Supplemental work that can go along with your other jobs/businesses
- Good for Service Providers who are looking for supplemental calls long term.